2013 Federal Employee Viewpoint Survey Results Overseas Private Investment Corporation (OPIC)

The 2013 Employee Viewpoint Survey results are in and we want to thank all of you for your participation. As a result of our high participation rates, we were once again able to get very meaningful feedback.

Overall, we found the results to reflect positively on OPIC, especially when compared to other Small Agencies. As you will recall, the OPIC Employee Viewpoint Survey was administered by the Office of Personnel Management last April. Only full-time and part-time non-political permanent employees who were on-board as of October 31, 2012, were eligible to take the survey. Of the 191 OPIC employees who were asked to participate in the 2013 survey, 166 employees responded, resulting in a total response rate of 87% - our highest response rate to date, and significantly higher than the government-wide average of only 48.2%. The attached report provides the OPIC overall 2013 survey results.

The ultimate goal of the survey is to provide agencies with information to build off of strengths and identify areas for improvement. OPIC's overall scores remain significantly higher than the rest of Government and other Small Agencies. While we saw a significant increase in one notable area (performance management), we also saw some decreases in several areas – areas that are, unfortunately, largely outside of our control; such as pay and recruitment. Other areas meriting our attention include resources, employee recognition, and how we use this survey to make OPIC a better place to work given our current operating and budgetary constraints. It is notable that our lowest scores still rate equal to or above small Agency averages.

In the coming weeks, HRM will be meeting with every department to discuss these overall results, as well as individual departmental results where they are available. We look forward to having a robust discussion about these results, and gaining more insight into your interpretation, as well as your thoughts and ideas about changes that can be made. OPIC is committed to making improvements based on your feedback, and your thoughtful participation at these meetings will be most welcome.

Thank you again for your participation in the survey. You have our commitment to consider the results carefully in determining the steps we can take to address areas most needing our attention. We anticipate that the Best Places to Work rankings will be public within the next month.

The below charts highlight what you identified as OPIC's areas of strengths, along with areas of progress and opportunities for improvement.

5 highest percent positive items (strengths) and 5 highest percent negative items (challenges)

STRENGTHS	OPIC	Small	CHALLENGES	OPIC	Small
		Agencies			Agencies
When needed I am willing to put the extra effort to get a job done. (Q.7)	95%	97%	Pay raises depend on how well employees perform their jobs. (Q.33)	48%	47%
Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well. (Q. 14)	94%	74%	Considering everything, how satisfied are you with your pay? (Q. 70)	39%	30%

Employees are protected from health and safety	94%	78%	I have sufficient resources (for example people, materials,	37%	36%
hazards on the job. (Q. 35)			budget) to get my job done. (Q. 9)		
In the last six months, my supervisor/ team leader	92%	81%	How satisfied are you with your opportunity to get a better	32%	38%
has talked to me about my performance. (Q. 50)			job in your organization? (Q. 67)		
The work I do is important. (Q. 13)	91%	87%	My workload is reasonable. (Q. 10)	27%	24%

Largest changes in ratings for OPIC between the 2012 and 2013 survey administrations

INCREASES	2012	2013	Diff.	DECREASES	2012	2013	Diff.
In the last six months, my supervisor/ team leader	83	92	+9	I have sufficient resources (for example people, materials,	58	42	-16
has talked to me about my performance. (Q. 50)				budget) to get my job done. (Q. 9)			
				I believe the results of this survey will be used to make my	65	55	-10
				agency a better place to work. (Q. 41)			
				Employees are recognized for providing high quality	68	59	-9
				products and services. (Q. 31)			
				I recommend my organization as a good place to work. (Q.	83	74	-9
				40)			
				My work unit is able to recruit people with the right skills.	73	65	-8
				(Q. 21)			

		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*1. I am given a real opportunity to improve my skills in my	N	=	59	65	23	10	9	166	NA
organization.	%	73.94	34.60	39.34	14.35	6.32	5.39	100.00	
I have enough information to do my job well.	N	_	55	75	19	8	7	164	NA
	%	78.51	32.60	45.91	12.11	4.81	4.56	100.00	
I feel encouraged to come up with new and better ways of doing things.	N	05.04	58	51	27	14	13	163	NA
unings.	%	65.31	34.99	30.32	18.10	8.67	7.92	100.00	
*4. My work gives me a feeling of personal accomplishment.	N	70.00	56	76	18	7	8	165	NA
	%	78.90	34.43	44.46	12.13	4.11	4.87	100.00	
*5. I like the kind of work I do.	N or	00.04	73	69	10	6	2	160	NA
	%	88.31	45.23	43.08	6.87	3.53	1.29	100.00	210
6. I know what is expected of me on the job.	N %	81.22	60 35.45	76 45.77	17 10.90	6 3.49	7 4.39	166 100.00	NA
7 Miles and all are william to mut in the cutter offert to met a inte		01.22	113	43.77			1	164	NA
When needed I am willing to put in the extra effort to get a job done.	N %	95.07	68.63	43 26.44	7 4.11	0 0.00	0.83	100.00	NA NA
44.14.	N	95.07	92	59	10	3	2	166	NA
8. I am constantly looking for ways to do my job better.	%	90.52	55.27	35.25	6.45	1.69	1.34	100.00	INA
I have sufficient resources (for example, people, materials,	N		22	47	33	45	19	166	0
budget) to get my job done.	%	42.45	14.12	28.33	20.17	26.04	11.34	100.00	
	N	-	25	60	35	30	15	165	0
*10. My workload is reasonable.	%	51.69	15.94	35.75	21.29	17.80	9.23	100.00	
	N	-	31	73	26	17	16	163	0
*11. My talents are used well in the workplace.	%	62.31	18.45	43.85	16.84	11.03	9.82	100.00	
*40. Harana haranan manan malatan ta tha a mananda mala mala mainritian	N		70	68	18	5	3	164	1
*12. I know how my work relates to the agency's goals and priorities.	%	84.37	41.59	42.78	11.16	2.85	1.62	100.00	
*42. The work I do is important	N		90	57	9	5	0	161	0
*13. The work I do is important.	%	91.33	56.22	35.11	6.00	2.67	0.00	100.00	
*14. Physical conditions (for example, noise level, temperature,	N		94	61	5	1	3	164	0
lighting, cleanliness in the workplace) allow employees to perform their jobs well.	%	94.33	56.94	37.39	3.16	0.60	1.91	100.00	
*15. My performance appraisal is a fair reflection of my performance.	N		51	72	20	14	6	163	3
10. My performance appraisants a fair reflection of my performance.	%	74.95	30.60	44.35	12.48	8.71	3.86	100.00	
16. I am held accountable for achieving results.	N		58	75	21	6	1	161	3
	%	82.03	36.60	45.42	13.53	3.75	0.69	100.00	

Survey Administration Period: April 23, 2013 to June 7, 2013

Percentages are weighted to represent the Agency's population.

Sample or Census: Census

Number of surveys completed: 166

Number of surveys administered: 191

^{*} AES prescribed items

^{**} Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

without fear of reprisal. % 70.65 38.50 32.14 18.78 5.76 4.81 100.00 *18. My training needs are assessed. N 57.46 23.58 33.88 21.32 15.05 6.17 100.00 *19. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding): N 39 66 31 13 11 160 5 **Pully Successful, Outstanding): N 47 79 23 14 2 165 N/ **20. The people I work with cooperate to get the job done. N 76.18 27.69 48.50 14.23 8.16 1.42 100.00 **21. My work unit is able to recruit people with the right skills. N 66.75 25.51 39.23 19.54 9.61 6.10 100.00 **22. Promotions in my work unit, steps are taken to deal with a poor performer who cannot or will not improve. N 47.53 17.99 29.53 30.56 12.05 9.86 100.00 **23. In my work unit, steps are taken to deal with a			Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
**************************************	17. I can disclose a suspected violation of any law, rule or regulation	N	=	60	49	30	8	7	154	12
18. My training needs are assessed. % 57.46 23.58 33.88 21.32 15.05 6.17 100.00 **19. In my most recent performance appraisal, I understood what I hat to do to be rated at different performance levels (for example, Fully Successful, Outstanding). ** 66.29 24.12 42.18 18.72 7.96 7.03 100.00 *** **20. The people I work with cooperate to get the job done. N 76.18 27.09 48.50 14.23 81.6 1.42 100.00 *** **21. My work unit is able to recruit people with the right skills. N 64.75 25.51 39.23 114.23 81.6 1.02 100.00 **** **22. Promotions in my work unit are based on merit. N 64.75 39.23 19.54 9.61 61.00 100.00 *** **23. In my work unit, steps are taken to deal with a poor performer who annot or will not improve. % 47.53 17.99 29.53 30.56 12.05 9.86 100.00 **** **24. In my work unit, steps are taken to deal with a poor performer who annot or will not improve. % 46.98 16.16 30.82 29.26 14.79 18.79 160.00	without fear of reprisal.	%	70.65	38.50	32.14	18.78	5.76	4.81	100.00	
19.1 mm most recent performance appraisal, I understood what I had be to do to be rated at different performance levels (for example, Fully successful, Outstanding). 19.1 mm most recent performance levels (for example, Fully successful, Outstanding). 20.1 The people I work with cooperate to get the job done. N 76.18 27.69 48.50 14.23 8.16 14.2 100.00 21.1 My work unit is able to recruit people with the right skills. N 64.75 25.51 39.23 19.54 9.61 61.00 100.00 22.2 Promotions in my work unit are based on merit. N 47.50 29.3 46 47 18 15 155 9.9 22.3 In my work unit, steps are taken to deal with a poor performer who ameningful way. N 46.89 16.16 30.82 29.26 14.98 8.78 100.00 23.1 In my work unit, differences in performance are recognized in a meaningful way. N 47.97 16.65 31.32 29.70 31.40 13.6 155 155 100.00 25.2 Awards in my work unit depend on how well employees perform the frieir jobs. N 47.97 16.65 31.32 29.70 31.49 8.77 11.79 10.00 2.47 100.00 26. Employees in my work unit has improved in the past year. N 47.97 16.65 31.32 39.57 31.49 8.77 11.79 10.00 2.47 100.00 27. The skill level in my work unit has improved in the past year. N 47.97 16.65 38.30 39.57 31.49 8.77 1.97 100.00 28. How would you rate the overall quality of work done by your work N 89.98 51.65 38.33 39.57 31.49 8.77 1.97 10.00 10.00 29. The workforce has the job-relevant knowledge and skills N 49 86 25 2 2 2 16.4 16.5 10.00 29. The workforce has the job-relevant knowledge and skills N 49 86 25 2 2 2 16.4 16.4 16.5 16.00 29. The workforce has the job-relevant knowledge and skills N 49 86 25 2 2 2 16.4 16.4 16.5 16.00 29. The workforce has the job-relevant knowledge and skills N 49 86 25 2 2 2 16.4 16.4 16.00 20. No Hamber Strong Promator	*19. My training needs are accessed	N		39	56	35	25	10	165	0
The people I work with cooperate to get the job done. N People I work with cooperate to get the job done. People I work with cooperate to get the job done. People I work with cooperate to get the job done. People I work with cooperate to get the job done. People I work with cooperate to get the job done. People I work with cooperate to get the job done. People I work with cooperate to get the job done. People I work with cooperate to get the job done I work with cooperate to get the job done. People I work with cooperate to get the job done I work with cooperate to get the job done I work with cooperate to get the job done I work with cooperate to get the job done I work with cooperate to get the job done I work with the job done I work with cooperate to get the job done I work with cooperate to get the job done I work with cooperate to get the job done I work with cooperate to get the job done I work with cooperate to get the job done I work wit	, ,	%	57.46	23.58	33.88	21.32	15.05	6.17	100.00	
Fully Successful, Outstanding). 20. The people I work with cooperate to get the job done. **21. My work unit is able to recruit people with the right skills. **22. Promotions in my work unit are based on merit. **23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve. **24. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve. **25. Awards in my work unit depend on how well employees perform the right skill level in my work unit share job knowledge with each other. **26. Employees in my work unit share job knowledge with each other world. **27. The skill level in my work unit has improved in the past year. **28. How would you rate the overall quality of work done by your work work work work one by your work work work work work done by your work work work work work work one done by your work work work work work work work one by your work work work work work work one by your work work work work work work one by your work work work work work work work wor		N		39	66	31	13	11	160	5
***20. The people I work with cooperate to get the job done. **21. My work unit is able to recruit people with the right skills. **22. Promotions in my work unit are based on merit. **N** **22. Promotions in my work unit are based on merit. **N** **23. In my work unit, steps are taken to deal with a poor performer who ameningful way. **23. In my work unit, differences in performance are recognized in a meaningful way. **24. In my work unit differences in performance are recognized in a meaningful way. **25. Awards in my work unit depend on how well employees perform Nother in jobs. **26. Employees in my work unit share job knowledge with each other. **27. The skill level in my work unit has improved in the past year. **28. How would you rate the overall quality of work done by your work with and the positive with a poor performance with an analysis of the workforce has the job-relevant knowledge and skills **N** **Percent Positive Wery Good Wards and \$2.50		%	66.29	24.12	42.18	18.72	7.96	7.03	100.00	
1	*00. The manufactured with a secretaria and the list days	N	_	47	79	23	14	2	165	NA
**21. My work unit is able to recruit people with the right skills.	"20. The people I work with cooperate to get the Job done.	%	76.18	27.69	48.50	14.23	8.16	1.42	100.00	
22. Promotions in my work unit are based on merit. **N **N** **1. my work unit, steps are taken to deal with a poor performer who cannot or will not improve. **24. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve. **24. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve. **24. In my work unit, differences in performance are recognized in a meaningful way. **25. Awards in my work unit depend on how well employees perform N their jobs. **26. Employees in my work unit share job knowledge with each other. **27. The skill level in my work unit has improved in the past year. **28. How would you rate the overall quality of work done by your work N unit? **29. The workforce has the job-relevant knowledge and skills **N** **Percent Positive** **Percent	*94. My work unit is able to recruit people with the right skills	N	-	42	62	30	16	10	160	6
**22. Promotions in my work unit, steps are taken to deal with a poor performer who cannot or will not improve. **23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve. **24. In my work unit, differences in performance are recognized in a meaningful way. **25. Awards in my work unit depend on how well employees perform their jobs. **26. Employees in my work unit share job knowledge with each other. **27. The skill level in my work unit has improved in the past year. **28. How would you rate the overall quality of work done by your work work unit? **29. The workforce has the job-relevant knowledge and skills **No Basses **29. The workforce has the job-relevant knowledge and skills **No Basses **17. 10. 10. 10. 10. 10. 10. 10. 10. 10. 10	21. My work unit is able to recruit people with the right skills.	%	64.75	25.51	39.23	19.54	9.61	6.10	100.00	
**23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve. **24. In my work unit, differences in performance are recognized in a meaningful way. **25. Awards in my work unit depend on how well employees perform N their jobs. **26. Employees in my work unit share job knowledge with each other. **27. The skill level in my work unit has improved in the past year. **28. How would you rate the overall quality of work done by your work unit? **29. The workforce has the job-relevant knowledge and skills **No state of the positive or cannot be recognized in a meaningful way. **3. In my work unit, differences in performance are recognized in a meaningful way. **46.98 16.616 30.82 29.26 14.98 16.17 18.20 20. 32.55 14.74 11.85 100.00 11.36 10.00 11.36 10.00 10.00 11.36 10.00 10.00 11.36 10.00 10.00 11.36 10.00 10.00 11.36 10.00	*22 Promotions in my work unit are based on marit	N		29	46	47	18	15	155	9
Cannot or will not improve. Mode	22. Promotions in my work unit are based on ment.	%	47.53	17.99	29.53	30.56	12.05	9.86	100.00	
*24. In my work unit, differences in performance are recognized in a meaningful way. *24. In my work unit, differences in performance are recognized in a meaningful way. *25. Awards in my work unit depend on how well employees perform their jobs. *26. Awards in my work unit share job knowledge with each other. *26. Employees in my work unit share job knowledge with each other. *27. The skill level in my work unit has improved in the past year. *28. How would you rate the overall quality of work done by your work with a minit? *28. How would you rate the overall quality of work done by your work with a minit? *28. How would you rate the job-relevant knowledge and skills *29. The workforce has the job-relevant knowledge and skills *20. Aya 43 52 23 19 160 66 *23. 43 52 23 19 160 66 *24. 49 45 17 16 153 122 *29.70 11.36 10.96 100.00 *29. 75.05 27.27 47.77 11.79 10.69 2.47 100.00 *29. The skill level in my work unit share job knowledge with each other. *30. 57.76 18.20 39.57 31.49 8.77 1.97 100.00 *30. 57.76 18.20 39.57 31.49 8.77		N		24	46	42	22	13	147	18
Market M	cannot or will not improve.	%	46.98	16.16	30.82	29.26	14.98	8.78	100.00	
25. Awards in my work unit depend on how well employees perform their jobs. 26. Employees in my work unit share job knowledge with each other. 27. The skill level in my work unit has improved in the past year. 28. How would you rate the overall quality of work done by your work unit? 28. How would you rate the overall quality of work done by your work unit? 28. How would you rate the overall quality of work done by your work unit? 29. The workforce has the job-relevant knowledge and skills N 47.97 16.65 31.32 29.70 11.36 10.96 100.00 29. 63 50. 13 3 158 8. 8 12. 29.70 11.36 10.96 100.00 11.36 10.96 100.00		N		23	43	52	23	19	160	6
their jobs.	meaningful way.	%	40.86	13.96	26.90	32.55	14.74	11.85	100.00	
26. Employees in my work unit share job knowledge with each other. N	· · · · · · · · · · · · · · · · · · ·	N	_	26	49	45	17	16	153	12
26. Employees in my work unit share job knowledge with each other. 27. The skill level in my work unit has improved in the past year. 28. How would you rate the overall quality of work done by your work unit? 29. The workforce has the job-relevant knowledge and skills N 75.05 27.27 47.77 11.79 10.69 2.47 100.00 28. How would you rate the overall quality of work done by your work unit? Percent Positive Percent Positive Very Good Good Fair Poor Very Poor Fair Poor Very Poor Total Do Not I we Response Total NA Strongly Agree nor Agree nor Disagree Disagree Disagree Disagree Disagree Disagree Total Do Not I we Response Total No Bas Judg 29. The workforce has the job-relevant knowledge and skills N 49 86 25 2 2 164 110.00	their jobs.	%	47.97	16.65	31.32	29.70	11.36	10.96	100.00	
27. The skill level in my work unit has improved in the past year. N 29 63 50 13 3 158 8	26. Employees in my work unit share job knowledge with each other	N	_	46	79	19	17	4	165	1
27. The skill level in my work unit has improved in the past year. Percent Positive	20. Employees in my work unit share job knowledge with each other.	%	75.05	27.27		11.79	10.69	2.47	100.00	
Percent Positive Very Good Good Fair Poor Very Poor Item Response Total Judg	27. The skill level in my work unit has improved in the past year	N	_	29	63	50	13	3	158	8
Percent Positive Very Good Good Fair Poor Very Poor Total Judge 28. How would you rate the overall quality of work done by your work N 89.98 51.65 38.33 9.20 0.00 0.82 100.00 No Base 100.00 Percent Positive Agree No Base 100.00 No	27. The skill level in my work unit has improved in the past year.	%	57.76	18.20	39.57	31.49	8.77	1.97	100.00	
unit? % 89.98 51.65 38.33 9.20 0.00 0.82 100.00 Percent Positive Strongly Agree Agree nor Agree Disagree Disagree Disagree Strongly Disagree Response Total** No Bas Judge *29. The workforce has the job-relevant knowledge and skills N 49 86 25 2 2 164 1				Very Good	Good	Fair	Poor	Very Poor	Response	Do Not Know/ No Basis to Judge
Percent Positive Agree Agree Disagree Disagree Disagree Disagree Total** *29. The workforce has the job-relevant knowledge and skills N 49 86 25 2 2 164 1	28. How would you rate the overall quality of work done by your work	N		87	64	14	0	1	166	NA
Percent Positive Response Agree Disagree Disagre	unit?	%	89.98	51.65	38.33	9.20	0.00	0.82	100.00	
·				0,	Agree	Agree nor	Disagree	0,	Response	Do Not Know/ No Basis to Judge
necessary to accomplish organizational goals.		N		49	86	25	2	2	164	1
	necessary to accomplish organizational goals.	%	81.43	29.30	52.13	16.33	1.14	1.10	100.00	

Survey Administration Period: April 23, 2013 to June 7, 2013

Percentages are weighted to represent the Agency's population.

Sample or Census: Census

Number of surveys completed: 166

Number of surveys administered: 191

^{*} AES prescribed items

^{**} Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*30. Employees have a feeling of personal empowerment with respect	N	:	32	58	32	28	9	159	6
to work processes.	%	56.52	19.33	37.18	19.88	17.95	5.65	100.00	
31. Employees are recognized for providing high quality products and	N		38	58	37	19	9	161	3
services.	%	58.72	23.49	35.23	24.02	11.61	5.65	100.00	
*22. Creativity and innovation are rewarded	N		37	52	39	18	15	161	3
*32. Creativity and innovation are rewarded.	%	54.40	23.17	31.24	25.23	11.54	8.82	100.00	
*22. Day naises demand on heavy well areals were market and their inhe	N	_	11	23	42	41	28	145	18
*33. Pay raises depend on how well employees perform their jobs.	%	23.40	7.05	16.35	28.78	28.32	19.49	100.00	
34. Policies and programs promote diversity in the workplace (for	N	_	35	71	40	5	5	156	9
example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	%	66.71	21.46	45.25	26.22	3.04	4.04	100.00	
*35. Employees are protected from health and safety hazards on the	N	-	74	78	9	0	0	161	3
job.	%	94.12	44.57	49.55	5.88	0.00	0.00	100.00	
*36. My organization has prepared employees for potential security	N	•	66	81	17	2	0	166	0
threats.	%	88.83	39.62	49.21	10.06	1.11	0.00	100.00	
37. Arbitrary action, personal favoritism and coercion for partisan	N	-	42	55	31	13	11	152	13
political purposes are not tolerated.	%	62.88	26.59	36.29	20.89	8.43	7.80	100.00	
38. Prohibited Personnel Practices (for example, illegally	N	-	60	59	20	4	4	147	18
discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	%	79.91	39.37	40.54	14.04	2.60	3.45	100.00	
	N		70	79	11	2	2	164	0
39. My agency is successful at accomplishing its mission.	%	90.20	42.38	47.82	7.61	1.09	1.10	100.00	
40.1	N		63	59	25	12	3	162	NA
40. I recommend my organization as a good place to work.	%	74.37	37.81	36.55	15.28	8.40	1.95	100.00	
41. I believe the results of this survey will be used to make my agency	N		41	46	38	23	9	157	7
a better place to work.	%	54.82	26.18	28.64	25.25	14.33	5.61	100.00	
*42. My supervisor supports my need to balance work and other life	N		87	54	13	6	4	164	0
issues.	%	85.61	51.46	34.15	8.09	3.59	2.70	100.00	
43. My supervisor/team leader provides me with opportunities to	N		66	60	19	13	5	163	0
demonstrate my leadership skills.	%	77.01	39.52	37.50	11.86	7.80	3.33	100.00	
*44. Discussions with my supervisor/team leader about my	N		61	58	24	12	6	161	1
performance are worthwhile.	%	73.85	36.81	37.04	15.14	7.03	3.99	100.00	

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 $^{^{\}star\star}$ Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
45. My supervisor/team leader is committed to a workforce	N		59	62	25	3	2	151	12
representative of all segments of society.	%	80.75	38.05	42.70	15.85	1.77	1.63	100.00	
46. My supervisor/team leader provides me with constructive	N	_	53	64	30	12	5	164	0
suggestions to improve my job performance.	%	71.45	31.36	40.10	18.35	6.91	3.28	100.00	
*47. Supervisors/team leaders in my work unit support employee	N	_	62	67	20	10	4	163	1
development.	%	78.74	37.31	41.43	12.43	5.90	2.94	100.00	
48. My supervisor/team leader listens to what I have to say.	N	_	79	65	11	6	3	164	NA
40. My supervisor/team leader listens to what i have to say.	%	88.00	46.89	41.12	6.41	3.55	2.03	100.00	
49. My supervisor/team leader treats me with respect.	N		87	59	11	2	5	164	NA
40. My Supervisor/team reader freats the wifi respect.	%	89.19	51.73	37.46	6.25	1.20	3.36	100.00	
50. In the last six months, my supervisor/team leader has talked with	Ν		73	76	9	3	1	162	NA
me about my performance.	%	92.31	43.97	48.34	5.40	1.61	0.68	100.00	
*51. I have trust and confidence in my supervisor.	N		80	56	15	6	7	164	NA
Thave trust and confidence in my supervisor.	%	82.98	47.20	35.78	9.22	3.43	4.37	100.00	
								Item	Do Not Know/
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	Response Total	No Basis to Judge
*52. Overall, how good a job do you feel is being done by your	N		Very Good	Good 52	Fair	Poor 3	Very Poor	•	
*52. Overall, how good a job do you feel is being done by your immediate supervisor/team leader?	N %							Total	Judge
immediate supervisor/team leader?		Positive	87 51.67 Strongly Agree	52	16	3	6	Total 164 100.00 Item Response Total**	Judge
*53. In my organization, leaders generate high levels of motivation and	% N	Positive 85.17 Percent Positive	87 51.67 Strongly Agree	52 33.50 Agree 55	16 9.17 Neither Agree nor Disagree	3 1.86 Disagree	6 3.80 Strongly Disagree	Total 164 100.00 Item Response Total**	Judge NA Do Not Know/ No Basis to
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce.	% N %	Positive 85.17	87 51.67 Strongly Agree 34 20.73	52 33.50 Agree 55 33.99	16 9.17 Neither Agree nor Disagree 39 25.34	3 1.86 Disagree 22 13.05	6 3.80 Strongly Disagree 11 6.90	Total 164 100.00 Item Response Total** 161 100.00	NA Do Not Know/ No Basis to Judge
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce. 54. My organization's leaders maintain high standards of honesty and	% N % N	Positive 85.17 Percent Positive 54.72	87 51.67 Strongly Agree 34 20.73 45	52 33.50 Agree 55 33.99 64	16 9.17 Neither Agree nor Disagree 39 25.34 30	3 1.86 Disagree 22 13.05 8	6 3.80 Strongly Disagree 11 6.90 9	Total 164 100.00 Item Response Total** 161 100.00 156	Judge NA Do Not Know/ No Basis to Judge
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce. 54. My organization's leaders maintain high standards of honesty and integrity.	% N % N	Positive 85.17 Percent Positive	87 51.67 Strongly Agree 34 20.73 45 27.83	52 33.50 Agree 55 33.99 64 41.21	16 9.17 Neither Agree nor Disagree 39 25.34 30 19.59	3 1.86 Disagree 22 13.05 8 5.56	6 3.80 Strongly Disagree 11 6.90 9 5.82	Total 164 100.00 Item Response Total** 161 100.00 156 100.00	Judge NA Do Not Know/ No Basis to Judge 3 7
 *53. In my organization, leaders generate high levels of motivation and commitment in the workforce. 54. My organization's leaders maintain high standards of honesty and integrity. *55. Managers/supervisors/team leaders work well with employees of 	N % N % N	Positive 85.17 Percent Positive 54.72	87 51.67 Strongly Agree 34 20.73 45 27.83	52 33.50 Agree 55 33.99 64 41.21 84	16 9.17 Neither Agree nor Disagree 39 25.34 30 19.59 28	3 1.86 Disagree 22 13.05 8 5.56	6 3.80 Strongly Disagree 11 6.90 9 5.82 4	Total 164 100.00 Item Response Total** 161 100.00 156 100.00 158	NA Do Not Know/ No Basis to Judge
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce. 54. My organization's leaders maintain high standards of honesty and integrity. *55. Managers/supervisors/team leaders work well with employees of different backgrounds.	N % N % N %	Positive 85.17 Percent Positive 54.72	87 51.67 Strongly Agree 34 20.73 45 27.83 39 24.15	52 33.50 Agree 55 33.99 64 41.21 84 53.52	16 9.17 Neither Agree nor Disagree 39 25.34 30 19.59 28 17.89	3 1.86 Disagree 22 13.05 8 5.56 3 1.81	6 3.80 Strongly Disagree 11 6.90 9 5.82 4 2.63	Total 164 100.00 Item Response Total** 161 100.00 156 100.00 158 100.00	Judge NA Do Not Know/ No Basis to Judge 3 7
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce. 54. My organization's leaders maintain high standards of honesty and integrity. *55. Managers/supervisors/team leaders work well with employees of different backgrounds. *56. Managers communicate the goals and priorities of the	N % N % N %	Positive 85.17 Percent Positive 54.72 69.03	87 51.67 Strongly Agree 34 20.73 45 27.83 39 24.15 48	52 33.50 Agree 55 33.99 64 41.21 84 53.52 83	16 9.17 Neither Agree nor Disagree 39 25.34 30 19.59 28 17.89	3 1.86 Disagree 22 13.05 8 5.56 3 1.81 6	6 3.80 Strongly Disagree 11 6.90 9 5.82 4 2.63 5	Total 164 100.00 Item Response Total** 161 100.00 156 100.00 158 100.00 162	Judge NA Do Not Know/ No Basis to Judge 3 7
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce. 54. My organization's leaders maintain high standards of honesty and integrity. *55. Managers/supervisors/team leaders work well with employees of different backgrounds. *56. Managers communicate the goals and priorities of the organization.	N % N % N %	Positive 85.17 Percent Positive 54.72 69.03	87 51.67 Strongly Agree 34 20.73 45 27.83 39 24.15	52 33.50 Agree 55 33.99 64 41.21 84 53.52 83 51.78	16 9.17 Neither Agree nor Disagree 39 25.34 30 19.59 28 17.89 20 12.88	3 1.86 Disagree 22 13.05 8 5.56 3 1.81 6 3.47	6 3.80 Strongly Disagree 11 6.90 9 5.82 4 2.63 5 3.22	Total 164 100.00 Item Response Total** 161 100.00 156 100.00 158 100.00 162 100.00	Judge NA Do Not Know/ No Basis to Judge 3 7 5
*53. In my organization, leaders generate high levels of motivation and commitment in the workforce. 54. My organization's leaders maintain high standards of honesty and integrity. *55. Managers/supervisors/team leaders work well with employees of different backgrounds. *56. Managers communicate the goals and priorities of the	N % N % N %	Positive 85.17 Percent Positive 54.72 69.03 77.67	87 51.67 Strongly Agree 34 20.73 45 27.83 39 24.15 48	52 33.50 Agree 55 33.99 64 41.21 84 53.52 83	16 9.17 Neither Agree nor Disagree 39 25.34 30 19.59 28 17.89	3 1.86 Disagree 22 13.05 8 5.56 3 1.81 6	6 3.80 Strongly Disagree 11 6.90 9 5.82 4 2.63 5	Total 164 100.00 Item Response Total** 161 100.00 156 100.00 158 100.00 162	Judge NA Do Not Know/ No Basis to Judge 3 7

Survey Administration Period: April 23, 2013 to June 7, 2013

Percentages are weighted to represent the Agency's population.

Sample or Census: Census

Number of surveys completed: 166

Number of surveys administered: 191

^{*} AES prescribed items

^{**} Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
58. Managers promote communication among different work units (for	N	=	40	75	27	14	8	164	0
example, about projects, goals, needed resources).	%	70.00	23.88	46.12	16.55	8.48	4.97	100.00	
59. Managers support collaboration across work units to accomplish	N		36	76	26	12	11	161	3
work objectives.	%	69.52	21.69	47.84	15.89	7.58	7.01	100.00	
		Percent Positive	Very Good	Good	Fair	Poor	Very Poor	Item Response Total**	Do Not Know/ No Basis to Judge
60. Overall, how good a job do you feel is being done by the manager	N		46	58	31	11	13	159	5
directly above your immediate supervisor/team leader?	%	64.93	29.09	35.84	20.36	6.52	8.19	100.00	
		Percent Positive	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	Do Not Know/ No Basis to Judge
*61. I have a high level of respect for my organization's senior leaders.	N		41	68	35	10	10	164	0
or. Thave a high level of respect for my organization's senior leaders.	%	66.29	24.43	41.86	21.94	5.81	5.96	100.00	
62. Senior leaders demonstrate support for Work/Life programs.	N		62	65	25	5	4	161	3
oz. Ocinion leaders demonstrate support for vvonvene programs.	%	78.70	37.37	41.33	15.82	3.11	2.37	100.00	
		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total	Do Not Know/ No Basis to Judge
*63. How satisfied are you with your involvement in decisions that	N		32	65	34	26	6	163	NA
affect your work?	%	59.55	19.35	40.20	21.06	15.57	3.83	100.00	
*64. How satisfied are you with the information you receive from	N		38	69	34	17	5	163	NA
management on what's going on in your organization?	%	65.43	22.84	42.60	21.45	9.90	3.21	100.00	
*65. How satisfied are you with the recognition you receive for doing a	N		37	54	38	21	12	162	NA
good job?	%	55.29	22.37	32.91	24.10	13.27	7.34	100.00	
*66. How satisfied are you with the policies and practices of your	N		36	55	44	21	8	164	NA
senior leaders?	%	55.58	21.49	34.09	26.41	13.25	4.76	100.00	
*67. How satisfied are you with your opportunity to get a better job in	N		26	34	53	36	15	164	NA
your organization?	%	36.40	15.73	20.67	32.07	22.46	9.07	100.00	
*68. How satisfied are you with the training you receive for your	N		35	68	40	15	6	164	NA
present job?	%	62.19	21.46	40.73	24.58	9.44	3.79	100.00	

Survey Administration Period: April 23, 2013 to June 7, 2013

Percentages are weighted to represent the Agency's population.

Sample or Census: Census

Number of surveys completed: 166

Number of surveys administered: 191

^{*} AES prescribed items

^{**} Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total	Do Not Know/ No Basis to Judge
*69. Considering everything, how satisfied are you with your job?	N		44	73	30	11	6	164	NA
^69. Considering everything, how satisfied are you with your job?	%	70.53	25.80	44.73	18.50	7.03	3.94	100.00	
*70. Considering everything, how satisfied are you with your pay?	N		18	46	35	38	25	162	NA
70. Considering everything, now satisfied are you with your pay?	%	39.42	11.35	28.07	21.49	23.67	15.42	100.00	
71. Considering everything, how satisfied are you with your	N		50	67	28	14	5	164	NA
organization?	%	70.84	30.18	40.66	16.91	9.26	2.99	100.00	

72. Have you been notified that you are eligible to telework? Telework means working at a location other than your normal work site during your regular work hours (excludes travel).

Yes	149	91.15
No	8	4.99
Not sure	6	3.86
Total	163	100.00

73. Please select the response below that BEST describes your current teleworking situation:

	N	%
I telework 3 or more days per week.	0	0.00
I telework 1 or 2 days per week.	37	22.12
I telework, but no more than 1 or 2 days per month.	29	18.48
I telework very infrequently, on an unscheduled or short-term basis.	44	27.61
I do not telework because I have to be physically present on the job (e.g., Law Enforcement Officers, Park Rangers, Security Personnel).	2	1.32
I do not telework because I have technical issues (e.g., connectivity, inadequate equipment) that prevent me from teleworking.	1	0.73
I do not telework because I did not receive approval to do so, even though I have the kind of job where I can telework.	5	3.09
I do not telework because I choose not to telework.	43	26.65
Total	161	100.00

Ν

Work Schedules (AWS)		N	%
	Yes	34	22.16
	No	126	76.08
	Not available to me	3	1.76
	Total	163	100.00
 Do you participate in the following Work/Life programs? Health ar Wellness Programs (for example, exercise, medical screening, questions programs) 		N	%
Smorting programs)	Yes	116	72.35
	No	44	27.65
	Not available to me	0	0.00
	Total	160	100.00
76. Do you participate in the following Work/Life programs? Employee Assistance Program (EAP)	е	N	%
	Yes	17	11.10
	No	142	87.16
	Not available to me	2	1.75
	Total	161	100.00
 Do you participate in the following Work/Life programs? Child Cal Programs (for example, daycare, parenting classes, parenting sugroups) 		N	%
3.5-4-7	Yes	10	6.73
	No	140	85.48
	Not available to me	13	7.79
	Total	163	100.00
 Do you participate in the following Work/Life programs? Elder Cal Programs (for example, support groups, speakers) 	re	N	%
3 (1 / 11 0 1 / 1 - 7	Yes	5	3.54
	No	142	86.60
	Not available to me	17	9.86
	Not available to me	1.7	9.00

		Percent Positive	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Item Response Total**	Do Not Know/ No Basis to Judge
79. How satisfied are you with the following Work/Life programs in	N		53	42	12	4	0	111	2
your agency? Telework	%	85.93	46.99	38.95	10.60	3.47	0.00	100.00	
80. How satisfied are you with the following Work/Life programs in	N		23	7	1	0	0	31	2
your agency? Alternative Work Schedules (AWS)	%	97.42	70.92	26.50	2.58	0.00	0.00	100.00	
81. How satisfied are you with the following Work/Life programs in	N		63	46	6	2	0	117	2
your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)	%	93.64	54.49	39.15	4.91	1.45	0.00	100.00	
82. How satisfied are you with the following Work/Life programs in	N		9	5	4	0	0	18	2
your agency? Employee Assistance Program (EAP)	%	79.75	52.23	27.52	20.25	0.00	0.00	100.00	
83. How satisfied are you with the following Work/Life programs in	N		5	2	1	0	0	8	3
your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)	%	88.87	66.48	22.40	11.13	0.00	0.00	100.00	
84. How satisfied are you with the following Work/Life programs in	N		2	2	0	0	0	4	1
your agency? Elder Care Programs (for example, support groups, speakers)	%	100.00	52.07	47.93	0.00	0.00	0.00	100.00	

Survey Administration Period: April 23, 2013 to June 7, 2013

The work/life satisfaction results only include employees who indicated that they participated in the program.

 $^{^{\}star\star}$ Unweighted count of responses excluding 'Do Not Know' and 'No Basis to Judge'

85. Where do you work?		N	%
	Headquarters	160	99.38
	Field	1	0.62
	Total	161	100.00
86. What is your supervisory status?		N	%
	Non-Supervisor	95	57.93
	Team Leader	16	9.76
	Supervisor	35	21.34
	Manager	11	6.71
	Executive	7	4.27
	Total	164	100.00
87. Are you:		N	%
	Male	75	46.30
	Female	87	53.70
	Total	162	100.00
88. Are you Hispanic or Latino?		N	%
	Yes	7	4.35
	No	154	95.65
	Total	161	100.00
89. Please select the racial category or categories with which you most			
closely identify.		N	%
	American Indian or Alaska Native	0	0.00
	Asian	9	5.96
	Black or African American	29	19.21
	Native Hawaiian or Other Pacific Islander	1	0.66
	White	108	71.52
	Two or more races	4	2.65
	Total	151	100.00

Survey Administration Period: April 23, 2013 to June 7, 2013 Percentages are weighted to represent the Agency's population.

^{*} AES prescribed items

90. What is your age group?		N	%
	25 and under	1	0.63
	26-29	6	3.77
	30-39	31	19.50
	40-49	47	29.56
	50-59	52	32.70
	60 or older	22	13.84
	Total	159	100.00
91. What is your pay category/grade?		N	%
	Federal Wage System	0	0.00
	GS 1-6	1	0.62
	GS 7-12	30	18.52
	GS 13-15	124	76.54
	Senior Executive Service	0	0.00
	Senior Level (SL) or Scientific or Professional (ST)	6	3.70
	Other	1	0.62
	Total	162	100.00
22. How long have you been with the Federal Government (excluding			
military service)?		N	%
	Less than 1 year	6	3.73
	1 to 3 years	17	10.56
	4 to 5 years	25	15.53
	6 to 10 years	26	16.15
	11 to 14 years	26	16.15
	15 to 20 years	35	21.74
	More than 20 years	26	16.15
	Total	161	100.00

 How long have you been with your current agency (for e Department of Justice, Environmental Protection Agence 		N	%
	Less than 1 year	16	9.94
	1 to 3 years	30	18.63
	4 to 5 years	27	16.77
	6 to 10 years	28	17.39
	11 to 20 years	48	29.81
	More than 20 years	12	7.45
	Total	161	100.00
			. •
94. Are you considering leaving your organization within the if so, why?	, ,	N	%
	No	109	69.87
	No Yes, to retire	109 6	69.87 3.85
	Yes, to retire	6	3.85 8.33
	Yes, to retire Yes, to take another job within the Federal Government	6 13	3.85 8.33
	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government	6 13 18	3.85 8.33 11.54 6.41
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other	6 13 18 10	3.85 8.33 11.54 6.41
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other Total	6 13 18 10 156	3.85 8.33 11.54 6.41 100.00
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other	6 13 18 10 156	3.85 8.33 11.54 6.41 100.00
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other Total Within one year	6 13 18 10 156 N	3.85 8.33 11.54 6.41 100.00 %
95. I am planning to retire:	Yes, to retire Yes, to take another job within the Federal Government Yes, to take another job outside the Federal Government Yes, other Total Within one year Between one and three years	6 13 18 10 156 N	3.85 8.33 11.54 6.41 100.00 % 0.64 9.62

96. Self-Identify as:		N	%
	Heterosexual or Straight	124	81.58
	Gay, Lesbian, Bisexual, or Transgender	5	3.29
	I prefer not to say	23	15.13
	Total	152	100.00
97. Have you ever served on Active Duty in the US Armed Forces (Air Force, Army, Coast Guard, Marine Corps or Navy)?		N	%
	Yes	11	6.92
	No	148	93.08
	Total	159	100.00
98. Are you an individual with a disability?		N	%
	Yes	8	4.97
	No	153	95.03
	Total	161	100.00