



## Office of Inspector General U.S. Development Finance Corporation

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### Hotline Complaints

DFC Office of Inspector General's (OIG) mission is to protect the integrity of DFC's programs and operations through independent oversight that promotes efficiency and effectiveness. The purpose of the OIG Hotline is to receive complaints of fraud, waste, or abuse involving DFC's programs and operations, including mismanagement or violations of laws, rules, or regulations by employees or program participants.

Federal employees are required to disclose fraud, waste, and abuse to appropriate authorities, such as the OIG.

Contractors and partners implementing projects with U.S. funds must comply with mandatory disclosure requirements, pursuant to Federal and agency-specific procurement and assistance rules, in reporting allegations of fraud, waste, and abuse. Employees of such organizations may also submit complaints to the OIG Hotline.

#### **What is considered fraud, waste, or abuse?**

Fraud is defined as the wrongful or criminal deception intended to result in financial or personal gain. Fraud includes false representations of fact, making false statements, or concealment of information.

Waste is defined as the thoughtless or careless expenditure, mismanagement, or abuse of resources to the detriment (or potential detriment) of the U.S. government. Waste also includes incurring unnecessary costs resulting from inefficient or ineffective practices, systems, or controls.

Abuse is defined as excessive or improper use of a thing, or to use something in a manner contrary to the natural or legal rules for its use. Abuse can occur in financial or non-financial settings.

#### **What to report?**

Complaints or information from a DFC employee concerning activity constituting a possible violation of law, rules, or regulations, or mismanagement, gross waste of funds, abuse of authority, or a substantial and specific danger to public health and safety.

Complaints from any private individual concerning the possible existence of fraud, waste, abuse, or other misconduct in programming funded by DFC.

Organizational disclosures of fraud, waste, abuse, or other misconduct required by entities receiving DFC funds, pursuant to mandatory disclosure obligations under the terms of an agreement.

Types of allegations commonly reported include, but are not restricted to:

- False or fraudulent invoices
- Kickbacks or bribes
- Embezzlement, theft, or misappropriation
- Material support to U.S.-sanctioned entities
- False pre- and post-award certifications
- Bid-rigging or collusion
- Human trafficking or forced labor

### **What types of tips or allegations are not accepted by the Hotline?**

Complaints not addressed through the OIG Hotline include:

- Allegations of discrimination based on race, gender, ethnicity, religion, or sexual preference. (For these, please contact your organization's Equal Employment Opportunity officer.)
- Allegations of sexual harassment, hostile work environment, or employee performance issues. (For these, please contact your supervisor or human resources department.)
- Phone scams not directly connected to DFC.

### **What to Expect?**

OIG's Hotline staff is responsible for receiving and processing complaints and information submitted for potential investigative activity. For each submission received, we review the information provided and consider the most appropriate course of action. We may contact the individual or organization submitting the complaint for additional information.

All submissions to the Hotline are housed within a secure database to ensure protection of information. Unless consent is given, OIG will not disclose the name of any individual submitting a report to the Hotline, unless the Inspector General determines that disclosure is unavoidable (for example, if ordered by a court).

Please note that we do not provide updates on the status of complaints or other submissions to the Hotline.

## **How to Contact DFC OIG Hotline**

Individuals or entities may submit information to the Hotline as follows:

### **Online:**

Completing an [online](#) form on our website

### **By Phone:**

Toll Free +1 833-OIG-4DFC (833-644-4332)

### **By Mail:**

Office of Inspector General  
U.S. International Development Finance Corporation  
1100 New York Avenue NW  
Washington, DC 20527