2008 Federal Human Capital Survey Results Overseas Private Investment Corporation (OPIC) (posted February 2009)

OPIC values its employees and is committed to making improvements based on employee feedback. Employee feedback is drawn from many sources, including the 2008 Federal Human Capital Survey – a government-wide survey measuring employee satisfaction on a variety of human capital program areas including: Leadership and Knowledge Management, Results-Oriented Performance Culture, Talent Management, and Job Satisfaction.

The Federal Human Capital Survey is administered by the Office of Personnel Management (OPM) every two years to full-time, permanent employees in major agencies represented on the President's Management Council (PMC) and in small/independent agencies that accepted the invitation to participate. These agencies comprise approximately 97 percent of the executive branch workforce. OPIC accepted the invitation and the survey was conducted online from August 1, 2008 through September 26, 2008.

A little over 212,000 federal employees completed the survey resulting in a government-wide response rate of 51%. At OPIC approximately 145 employees were asked to participate in the 2008 survey. 106 OPIC employees completed the survey, resulting in a response rate of 73% - higher than the government-wide average. On many of the items OPIC is also above the government-wide average of percentage of positive responses.

Areas in which OPIC is doing well are:

- 94.6% of employees believe the physical conditions of their workspace allow them to perform their jobs well
- 92.3% of employees feel protected from health and safety hazards on the job
- 92.7% of employees know how their work is related to the agency's goals and priorities
- 90.7% of employees believe their work is important
- 90.7% of employees feel that the agency has done a good job in preparing employees for potential security threats
- 87.7% of employees like the kind of work they do
- 86.5% of employees believe people they work with cooperate to get the job done
- 85.8% of employees are satisfied that their supervisor supports their need to balance work and family issues
- 82.5% of employees believe the workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals

Areas in which OPIC needs to continue to focus are:

- 41.4% of employees feel leaders generate high levels of motivation and commitment in the workforce
- 39.3% of employees believe pay raises depend on how well employees perform their jobs
- 38.5% of employees feel their training needs are assessed
- 34.8% of employees feel that differences in performance are recognized in a meaningful way
- 27.5% of employees are satisfied with their opportunity to get a better job in their organization

The complete results of the 2008 Federal Human Capital Survey are found below:

2008 Federal Human Capital Survey Overseas Private Investment Corporation Trend Report Number of Surveys Returned: 106

This is a summary of your department's or agency's responses to the 2008 Federal Human Capital Survey. This summary displays results by Positive, Neutral, Negative and where applicable, Do Not Know or No Basis to Judge responses. As shown below, for each response scale two responses are categorized as "Positive", one response is categorized as "Neutral", and two responses are categorized as "Negative"

Positive Re	sponses	Neutral Responses	Negative Responses		Do Not Know/No Basis to Judge
Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	
Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Do Not Know
Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	No Basis to Judge
Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	
Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	No Basis to Judge
Very Good	Good	Fair	Poor	Very Poor	

Overseas Private Investment	Corporation	Trend Repo	rt	e COM (M) (M) (M) (COM (M) (M) (M) (M) (M) (M) (M) (M) (M) (M
Personal Work Experiences				
01 The people I work with cooperate to get the job done.				
	Positive	Neutral	Negative	
2008 Governmentwide	83.9%	8.4%	7.7%	
2008 Overseas Private Investment Corporation	86.5%	6.8%	6.7%	~
02 I am given a real opportunity to improve my skills in my o	rganization.			
	Positive	Neutral	Negative	
2008 Governmentwide	64.0%	17.9%	18.1%	
2008 Overseas Private Investment Corporation	61.2%	24.5%	14.3%	
03 I have enough information to do my job well.				
	Positive	Neutral	Negative	
2008 Governmentwide	73.4%	15.2%	11.4%	
2008 Overseas Private Investment Corporation	79.7%	14.6%	5.7%	
04 I feel encouraged to come up with new and better ways of	doing things.			- +
	Positive	Neutral	Negative	
2008 Governmentwide	60.7%	19.4%	19.9%	
2008 Overseas Private Investment Corporation	62.6%	16.4%	21.0%	
95 My work gives me a feeling of personal accomplishment.				
	Positive	Neutral	Negative	
2008 Governmentwide	73.4%	14.9%	11.7%	
2008 Overseas Private Investment Corporation	78.1%	14.9%	7.0%	
06 I like the kind of work I do.				
	Positive	Neutral	Negative	
2008 Governmentwide	83.8%	11.0%	5.2%	
2008 Overseas Private Investment Corporation	87.7%	10.5%	1.9%	

Overseas I	Private I	Investment	Corporation	Trend Report
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	esimeni Corporation			
ersonal Work Experiences				
77 I have trust and confidence in my supervisor.				
	Positive	Neutral	Negative	
2008 Governmentwide	64.2%	17.8%	18.0%	
2008 Overseas Private Investment Corporation	73.8%	9.0%	17.2%	
08 I recommend my organization as a good place to	work.			
	Positive	Neutral	Negative	
2008 Governmentwide	65.5%	19.6%	14.9%	
2008 Overseas Private Investment Corporation	86.1%	11.1%	2.8%	
9 Overall, how good a job do you feel is being done	e by your immediate st	upervisor/ted	am leader?	
99 Overall, how good a job do you feel is being done	e by your immediate st Positive	upervisor/ted Neutral	am leader? Negative	
Oyerall, how good a job do you feel is being done 2008 Governmentwide		-		
	Positive	Neutral	Negative	
2008 Governmentwide	Positive 66.2% 72.1%	Neutral 20.9% 18.1%	Negative 12.9%	
2008 Governmentwide 2008 Overseas Private Investment Corporation	Positive 66.2% 72.1%	Neutral 20.9% 18.1%	Negative 12.9%	
2008 Governmentwide 2008 Overseas Private Investment Corporation	Positive 66.2% 72.1% one by your work grow	Neutral 20.9% 18.1%	Negative 12.9% 9.7%	

Overseas Private Inve	estment Corporation	Trend Repo	ort	
Recruitment, Development, & Retention				
11 The workforce has the job-relevant knowledge and	d skills necessary to d	accomplish o	organizationa	l goals.
	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	73.8%	15.1%	10.4%	0.7%
2008 Overseas Private Investment Corporation	82.5%	10.8%	6.7%	0.0%
12 My supervisor supports my need to balance work	and other life issues.			
	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	75.3%	13.4%	10.6%	0.6%
2008 Overseas Private Investment Corporation	85.8%	6.5%	7.7%	0.0%
13 Supervisors/team leaders in my work unit provide leadership skills.	employees with the c	pportunitie	s to demonstro	ite their
	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	60.6%	21.0%	17.4%	1.0%
2008 Overseas Private Investment Corporation	66.6%	15.6%	17.7%	0.0%
14 My work unit is able to recruit people with the rig	ht skills.			
	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	44.9%	27.8%	24.5%	2.8%
2008 Overseas Private Investment Corporation	70.8%	15.4%	13.9%	·- 0.0%
15 The skill level in my work unit has improved in the	e past year.			-
	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	52.7%	27.2%	17.4%	2.6%
2008 Overseas Private Investment Corporation	54.0%	27.6%	17.6%	0.9%
16 I have sufficient resources (for example, people, m	aterials, budget) to g	ret mv iob de	one.	
	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	51.2%	18.1%	29.9%	0.8%
2008 Overseas Private Investment Corporation	50.7%	16.2%	33.1%	0.0%
17 My workload is reasonable.			-	
,	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	60.0%	16.2%	23.3%	0.5%
2008 Overseas Private Investment Corporation	70.4%	15.3%	14.4%	0.0%
18 My talents are used well in the workplace.				
10 May taronis are used were in the workprace.	Positive	Nontral	Manufina	Da Wad Wasan
2008 Governmentwide	62.3%	Neutral 17.0%	Negative 19.8%	Do Not Know 0.9%
2008 Overseas Private Investment Corporation	62.0%	21.7%	16.2%	0.9%
19 I know how my work relates to the agency's goals of		21.770	10.270	0.070
19 1 know now my work retailes to the agency's goals t	-	37 . 7	3. 7 .0	Th. N.T W.F.
2009 Covernmentuide	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide 2008 Overseas Private Investment Corporation	83.9%	10.3%	5.1%	0.6%
	92.7%	3.6%	3.7%	0.0%
20 The work I do is important.				
	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	90.8%	6.3%	2.6%	0.2%
2008 Overseas Private Investment Corporation	90.7%	8.4%	0.9%	0.0%

Recruitment, Development, & Retention

21 Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	67.2%	14.6%	17.7%	0.5%
2008 Overseas Private Investment Corporation	94.6%	3.6%	1.8%	0.0%

Overseas Private Investm	ent Corporation	Trend Repo	rt	
Performance Culture				
22 Promotions in my work unit are based on merit.				
	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	35.2%	26.2%	34.0%	4.6%
2008 Overseas Private Investment Corporation	47.6%	24.3%	23.3%	4.8%
23 In my work unit, steps are taken to deal with a poor pe	erformer who can	not or will n	ot improve.	
	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	29.6%	26.5%	37.3%	6.5%
2008 Overseas Private Investment Corporation	42.2%	29.9%	15.8%	12.1%
24 Employees have a feeling of personal empowerment w	vith respect to wo	rk processes	• _ =	
	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	43.8%	28.5%	25.4%	2.3%
2008 Overseas Private Investment Corporation	43.6%	30.4%	19.4%	6.6%
25 Employees are rewarded for providing high quality pa	roducts and servi	ces to custor	ners.	
	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	46.1%	23.6%	28.0%	2.2%
2008 Overseas Private Investment Corporation	52.8%	19.7%	26.5%	0.9%
26 Creativity and innovation are rewarded.				
	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	40.0%	28.1%	29.3%	2.5%
2008 Overseas Private Investment Corporation	48.1%	19.9%	30.2%	1.8%
27 Pay raises depend on how well employees perform th	eir jobs.			
27 1 49 4 44 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	25.6%	26.7%	42.5%	5.2%
2008 Overseas Private Investment Corporation	39.3%	30.3%	25.3%	5.1%
28 Awards in my work unit depend on how well employe	es perform their	iobs.	<u> </u>	
20 Tivaras in my work time depond on the many and	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	41.4%	23.2%	30.9%	4.4%
2008 Overseas Private Investment Corporation	54.0%	19.4%	19.6%	6.9%
29 In my work unit, differences in performance are reco	enized in a mean	ingful way.		
25 In my work and, deffer ences in performance sie e e e	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	31.4%	30.5%	33.8%	4.2%
2008 Overseas Private Investment Corporation	34.8%	26.7%	31.2%	7.3%
30 My performance appraisal is a fair reflection of my p				
30 My perjormance appraisal is a jun rejection of my p	Positive	Neutral	Negative	Do Not Know
2000 Cavaramantuida	63.2%	18.0%	16.7%	2.29
2008 Governmentwide				4.00

A new State of Street of the			
Page	5	of 13	

1.8%

1.8%

0.0%

Do Not Know

13.1%

19.0%

12.9%

Negative

9.3%

Neutral

23.1%

26.8%

75.9%

Positive

56.2%

60.3%

2008 Overseas Private Investment Corporation

2008 Overseas Private Investment Corporation

2008 Governmentwide

31 Discussions with my supervisor/team leader about my performance are worthwhile.

Performance Culture

32 In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).

	Positive	Neutral	Negative	No Bas	sis to Judge
2008 Governmentwide	64.3%	15.9%	16.2%		3.6%
2008 Overseas Private Investment Corporation	70.6%	10.4%	16.0%		3.0%

33 I am held accountable for achieving results.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	81.8%	12.7%	4.8%	0.8%
2008 Overseas Private Investment Corporation	85.4%	7.0%	6.6%	1.0%

34 Supervisors/team leaders in my work unit are committed to a workforce representative of all segments of society.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	56.8%	25.7%	11.0%	6.5%
2008 Overseas Private Investment Corporation	60.3%	25.0%	5.5%	9.2%

35 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	59.7%	23.8%	10.6%	5.9%
2008 Overseas Private Investment Corporation	53.3%	29.3%	8.9%	8.5%

36 Managers/supervisors/team leaders work well with employees of different backgrounds.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	65.2%	19.4%	12.2%	3.3%
2008 Overseas Private Investment Corporation	75.3%	19.1%	4.7%	0.9%

Thave a high level of respect for my organization's senior leaders. Positive Do Not Know	Overseas Private Inv	vestment Corporation	Trend Repo	rt	
Positive	Leadership				
2008 Governmentwide 51.8% 22.7% 24.9% 0.5% 2008 Coverseas Private Investment Corporation 53.3% 29.8% 17.2% 0.0% 38. In my organization, leaders generate high levels of motivation and commitment in the workforce. Positive Neutral Negative Do Not Know 2008 Governmentwide 39.9% 28.0% 31.3% 0.9% 2008 Coverseas Private Investment Corporation 41.4% 24.4% 32.4% 32.4% 1.8% 39.9% 29.0% 31.3% 20.9% 24.5% 24.3% 24.6% 32.4%	37 I have a high level of respect for my organization	n's senior leaders.			
2008 Coverseas Private Investment Corporation 53.3% 29.8% 17.2% 0.0%		Positive	Neutral	Negative	Do Not Know
8 In my organization, leaders generate high levels of motivation and commitment in the workforce. Positive Neutral Negative Do Not Know	2008 Governmentwide	51.8%	22.7%	24.9%	0.6%
Positive Neutral Negative Do Not Know	2008 Overseas Private Investment Corporation	53.3%	29.6%	17.2%	0.0%
2008 Governmentwide 39.9% 28.0% 31.3% 0.9% 2008 Overseas Private Investment Corporation 41.4% 24.4% 32.4% 32.4% 1.8% 39.4% 39.2% 39.0% 39.4% 39.4% 39.2% 39.0% 39.4% 39.2% 39.0% 39.4% 39.2% 39.0% 39.4% 39.2% 39.0% 39.2% 39.0% 39.4% 39.2% 39.0% 39.2% 39.0% 39.2% 39.0% 39.2% 39.0% 39.2% 39.0% 39.2% 39.2% 39.0% 39.2% 3	38 In my organization, leaders generate high levels	of motivation and com	mitment in 1	the workforce.	
2008 Overseas Private Investment Corporation 41.4% 24.4% 32.4% 32.4% 1.8% 3008 Overseas Private Investment Corporation 56.2% 24.3% 16.5% 3.1% 3.1% 2008 Overseas Private Investment Corporation 56.2% 24.3% 16.5% 3.0% 40 Managers communicate the goals and priorities of the organization. Positive Neutral Negative Do Not Know 2008 Governmentwide 59.7% 21.4% 18.1% 0.8% 2008 Overseas Private Investment Corporation 68.2% 16.0% 14.2% 1.7% 1.7% 1.8% 2008 Overseas Private Investment Corporation 68.2% 16.0% 14.2% 1.7% 1.7% 1.8% 2008 Overseas Private Investment Corporation 68.2% 16.0% 14.2% 1.7% 1.7% 1.8% 2008 Overseas Private Investment Corporation 68.2% 16.0% 14.2% 1.7% 1.7% 1.7% 1.7% 1.7% 1.7% 1.7% 1.7		Positive	Neutral	Negative	Do Not Know
39 My organization's leaders maintain high standards of honesty and integrity. Positive Neutral Negative Do Not Know 25.7% 21.6% 3.1% 2008 Overseas Private Investment Corporation 56.2% 24.3% 16.5% 3.0% 40 Managers communicate the goals and priorities of the organization. Positive Neutral Negative Do Not Know 2008 Governmentwide 59.7% 21.4% 18.1% 0.8% 17.7% 18.2% 19.6% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.0% 19.2% 19.2% 19.0%	2008 Governmentwide	39.9%	28.0%	31.3%	0.9%
Positive	2008 Overseas Private Investment Corporation	41.4%	24.4%	32.4%	1.8%
Positive	39 My organization's leaders maintain high standar	rds of honesty and integ	grity.		
2008 Overseas Private Investment Corporation 56.2% 24.3% 16.5% 3.0% 40 Managers communicate the goals and priorities of the organization. Positive Neutral Negative Do Not Know 2008 Governmentwide 59.7% 21.4% 18.1% 0.8% 2008 Overseas Private Investment Corporation 68.2% 16.0% 14.2% 1.7% 41 Managers review and evaluate the organization's progress toward meeting its goals and objectives. Positive Neutral Negative Do Not Know 2008 Governmentwide 57.5% 23.6% 13.7% 5.1% 2008 Overseas Private Investment Corporation 62.4% 17.0% 12.5% 8.1% 42 Employees are protected from health and safety hazards on the job. Positive Neutral Negative Do Not Know 2008 Governmentwide 76.2% 13.2% 9.6% 1.1% 2008 Overseas Private Investment Corporation 92.3% 6.8% 0.0% 0.9% 43 My organization has prepared employees for potential security threats. Positive Neutral Negative Do Not Know 2008 Governmentwide 74.1% 15.6% 8.9% 1.4% 2008 Overseas Private Investment Corporation 90.7% 6.2% 3.1% 0.0% 44 Complaints, disputes or grievances are resolved fairly in my work unit. Positive Neutral Negative Do Not Know 2008 Governmentwide 39.4% 27.5% 20.8% 12.2% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 45 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated. Positive Neutral Negative Do Not Know 2008 Governmentwide 39.4% 27.5% 20.8% 12.2% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8%	, 0			Negative	Do Not Know
40 Managers communicate the goals and priorities of the organization. 2008 Governmentwide 59.7% 21.4% 18.1% 0.8% 2008 Overseas Private Investment Corporation 68.2% 16.0% 14.2% 1.7% 17.0% 14.2% 1.7% 18.1% 1.7% 18.1% 1.7% 18.1% 1.7% 18.1% 1.7% 18.1% 1.7% 18.1% 1.7% 18.1% 1.7% 18.1% 1.7% 18.1% 1.7% 18.1% 1.7% 18.1% 1.7% 18.1% 1.7% 18.1% 18.1% 1.7% 18.1% 18.1% 1.7% 18.1% 1.7% 18.1% 18.1% 1.7% 18.1% 18.1% 1.7% 18.1% 1.7% 18.1% 18.1% 1.7% 18.1% 1.7% 18.1% 18.1% 1.7% 18.1% 18.1% 18.1% 18.1% 18.1% 18.1% 18.1% 1.7% 18.2% 18.1% 18.	2008 Governmentwide	49.5%	25.7%	21.6%	3.1%
Positive Positive Neutral Negative Neutral Negative Neutral Negative Neutral Negative Neutral	2008 Overseas Private Investment Corporation	56.2%	24.3%	16.5%	3.0%
Positive Positive Neutral Negative Neutral Negative Neutral Negative Neutral Negative Neutral	40 Managers communicate the goals and priorities	of the organization.			
2008 Governmentwide 59.7% 21.4% 18.1% 0.8% 2008 Overseas Private Investment Corporation 68.2% 16.0% 14.2% 1.7% 1.	3		Neutral	Negative	Do Not Know
2008 Overseas Private Investment Corporation 68.2% 16.0% 14.2% 1.7%	2008 Governmentwide		21.4%		0.8%
Managers review and evaluate the organization's progress toward meeting its goals and objectives. Positive Neutral Negative Do Not Know		68.2%	16.0%	14.2%	1.7%
2008 Overseas Private Investment Corporation 62.4% 17.0% 12.5% 8.1% 42 Employees are protected from health and safety hazards on the job. Positive Neutral Negative Do Not Know 1.1% 2008 Overseas Private Investment Corporation 92.3% 6.8% 0.0% 0.9% 43 My organization has prepared employees for potential security threats. Positive Neutral Negative Do Not Know 1.4% 2008 Overseas Private Investment Corporation 90.7% 6.2% 3.1% 0.0% 44 Complaints, disputes or grievances are resolved fairly in my work unit. Positive Neutral Negative Do Not Know 1.2.2% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 45 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated. Positive Neutral Negative Do Not Know 1.2.2% 2008 Governmentwide 39.4% 27.5% 20.8% 12.2% 2008 Governmentwide 40.8% 34.1% 9.2% 15.8% 2008 Governmentwide 40.8% 34.1% 9.2% 15.8% 2008 Governmentwide Negative Do Not Know 1.2.2% 2008 Governmentwide Negative Do Not Know 1.2.2% 2008 Governmentwide Negative Do Not Know 1.2.2% 2008 Governmentwide Negative Neutral Negative Do Not Know 1.2.2% 2008 Governmentwide Negative Do Not Know 1.2.2% 2008 Governmentwide Negative Do Not Know 1.2.2% 2008 Governmentwide Negative Do Not Know 1.2.2%	41 Managers review and evaluate the organization				Do Not Know
2008 Governmentwide 76.2% 13.2% 9.6% 11.1% 2008 Governmentwide 76.2% 13.2% 9.6% 1.1% Positive Neutral Negative Do Not Know 2008 Governmentwide 76.2% 13.2% 9.6% 1.1% 0.9% 2008 Governmentwide 76.2% 13.2% 9.6% 0.0% 0.9% 2008 Governmentwide 74.1% 15.6% 8.9% 1.4% 2008 Overseas Private Investment Corporation 90.7% 6.2% 3.1% 0.0% 2008 Governmentwide 74.1% 15.6% 8.9% 1.4% 2008 Governmentwide 74.1% 15.6% 8.9% 1.4% 2008 Overseas Private Investment Corporation 90.7% 6.2% 3.1% 0.0% 2008 Governmentwide 39.4% 27.5% 20.8% 12.2% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 20.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 20.8%	2008 Governmentwide	57.5%	23.6%	13.7%	5.1%
Positive Neutral Negative Do Not Known 2008 Governmentwide 76.2% 13.2% 9.6% 1.1% 2008 Overseas Private Investment Corporation 92.3% 6.8% 0.0% 0.9% 0.9% 0.0% 0.9% 0.0% 0.9% 0.0% 0.0	2008 Overseas Private Investment Corporation	62.4%	17.0%	12.5%	8.1%
2008 Governmentwide 76.2% 13.2% 9.6% 1.1%	42 Employees are protected from health and safety	hazards on the job.			
2008 Governmentwide 10.2%		Positive	Neutral	Negative	Do Not Know
43 My organization has prepared employees for potential security threats. Positive Neutral Negative Do Not Know 15.6% 8.9% 1.4% 15.6% 8.9% 1.4% 2008 Overseas Private Investment Corporation 90.7% 6.2% 3.1% 0.0% 1.4% 2008 Governmentwide resolved fairly in my work unit. Positive Neutral Negative Do Not Know 12.2% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 2008 Overseas Private Investment Corporation 40.8% 34.1% 20.8% 2	2008 Governmentwide	76.2%	13.2%	9.6%	1.1%
PositiveNeutralNegativeDo Not Know2008 Governmentwide74.1%15.6%8.9%1.4%2008 Overseas Private Investment Corporation90.7%6.2%3.1%0.0%44 Complaints, disputes or grievances are resolved fairly in my work unit.PositiveNeutralNegativeDo Not Know2008 Governmentwide39.4%27.5%20.8%12.2%2008 Overseas Private Investment Corporation40.8%34.1%9.2%15.8%45 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.PositiveNeutralNegativeDo Not Know2008 Governmentwide47.7%23.4%21.5%7.4%	2008 Overseas Private Investment Corporation	92.3%	6.8%	0.0%	0.9%
2008 Governmentwide 74.1% 15.6% 8.9% 1.4% 2008 Overseas Private Investment Corporation 90.7% 6.2% 3.1% 0.0% 44 Complaints, disputes or grievances are resolved fairly in my work unit. Positive Neutral Negative Do Not Know 2008 Governmentwide 39.4% 27.5% 20.8% 12.2% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 45 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated. Positive Neutral Negative Do Not Know 2008 Governmentwide 47.7% 23.4% 21.5% 7.4%	43 My organization has prepared employees for po	tential security threats	•		
2008 Overseas Private Investment Corporation 90.7% 6.2% 3.1% 0.0% 44 Complaints, disputes or grievances are resolved fairly in my work unit. Positive Neutral Negative Do Not Know 2008 Governmentwide 39.4% 27.5% 20.8% 12.2% 2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 45 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated. Positive Neutral Negative Do Not Know 2008 Governmentwide 47.7% 23.4% 21.5% 7.4%		Positive	Neutral	Negative	Do Not Know
44 Complaints, disputes or grievances are resolved fairly in my work unit. Positive Neutral Negative Do Not Know	2008 Governmentwide	74.1%	15.6%	8.9%	1.4%
PositiveNeutralNegativeDo Not Known2008 Governmentwide39.4%27.5%20.8%12.2%2008 Overseas Private Investment Corporation40.8%34.1%9.2%15.8%45 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.PositiveNeutralNegativeDo Not Known2008 Governmentwide47.7%23.4%21.5%7.4%	2008 Overseas Private Investment Corporation	90.7%	6.2%	3.1%	0.0%
PositiveNeutralNegativeDo Not Known2008 Governmentwide39.4%27.5%20.8%12.2%2008 Overseas Private Investment Corporation40.8%34.1%9.2%15.8%45 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.PositiveNeutralNegativeDo Not Known2008 Governmentwide47.7%23.4%21.5%7.4%	44 Complaints, disputes or grievances are resolved	l fairly in my work unit	•		~
2008 Overseas Private Investment Corporation 40.8% 34.1% 9.2% 15.8% 45 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated. Positive Neutral Negative Do Not Known 2008 Governmentwide 47.7% 23.4% 21.5% 7.4%				Negative	Do Not Know
45 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated. Positive Neutral Negative Do Not Know 2008 Governmentwide 47.7% 23.4% 21.5% 7.49	2008 Governmentwide	39.4%	27.5%	20.8%	12.2%
PositiveNeutralNegativeDo Not Know2008 Governmentwide47.7%23.4%21.5%7.4%	2008 Overseas Private Investment Corporation	40.8%	34.1%	9.2%	15.8%
PositiveNeutralNegativeDo Not Know2008 Governmentwide47.7%23.4%21.5%7.4%	45 Arbitrary action, personal favoritism and coerce	ion for partisan politic	al purposes	are not tolera	ted.
2006 Governmentwide					Do Not Know
	2008 Governmentwide	47.7%	23.4%	21.5%	7.4%
		51.9%	26.3%	12.5%	9.4%

Leadership

46 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.

	Positive	Neutral	Negative	Do No	t Know
2008 Governmentwide	60.1%	19.2%	11.5%		9.2%
2008 Overseas Private Investment Corporation	70.8%	15.9%	2.2%		11.1%

47 I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	50.5%	22.6%	19.0%	7.9%
2008 Overseas Private Investment Corporation	51.8%	23.4%	15.2%	9.6%

Learning (Knowledge Management)

48 Supervisors/team leaders provide employees with constructive suggestions to improve their job performance.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	58.3%	22.3%	18.2%	1.3%
2008 Overseas Private Investment Corporation	69.3%	14.1%	16.6%	0.0%

49 Supervisors/team leaders in my work unit support employee development.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	64.5%	19.1%	15.6%	0.8%
2008 Overseas Private Investment Corporation	75.1%	8.4%	16.5%	0.0%

50 Employees have electronic access to learning and training programs readily available at their desk.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	78.6%	11.9%	7.8%	1.6%
2008 Overseas Private Investment Corporation	48.0%	15.1%	33.4%	3.5%

51 My training needs are assessed.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	53.4%	24.7%	20.4%	1.6%
2008 Overseas Private Investment Corporation	38.5%	23.2%	36.5%	1.8%

52 Managers promote communication among different work units (for example, about projects, goals, needed resources).

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	54.5%	23.1%	19.6%	2.8%
2008 Overseas Private Investment Corporation	59.9%	14.7%	22.9%	2.5%

53 Employees in my work unit share job knowledge with each other.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	75.4%	12.8%	11.3%	0.5%
2008 Overseas Private Investment Corporation	81.2%	4.8%	13.1%	0.9%

54 Employees use information technology (for example, intranet, shared networks) to perform work.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	87.3%	8.2%	3.8%	0.8%
2008 Overseas Private Investment Corporation	96.2%	2.7%	1.0%	0.0%

Job Satisfaction			
55 How satisfied are you with your involvement in a	decisions that affect yo	ur work?	
	Positive	Neutral	Negative
2008 Governmentwide	53.4%	22.8%	23.9%
2008 Overseas Private Investment Corporation	57.4%	22.2%	20.4%
56 How satisfied are you with the information you r organization?	Positive		
	rosilive	Neutral	Negative
2008 Governmentwide	48.1%	24.4%	27.4%
2008 Governmentwide 2008 Overseas Private Investment Corporation	48.1% 62.7%	24.4% 17.3%	27.4% 19.9%
2008 Overseas Private Investment Corporation	62.7%	17.3%	
2008 Overseas Private Investment Corporation	62.7%	17.3%	
2008 Overseas Private Investment Corporation	62.7% ecceive for doing a good	17.3% d job?	19.9%

59 How satisfied are you with your opportunity to g	get a better job in your	organizatio	n?	
	Positive	Neutral	Negative	
2008 Governmentwide	39.0%	28.2%	32.8%	
2008 Overseas Private Investment Corporation	27.5%	42.0%	30.5%	

Positive

42.3%

51.3%

Neutral

28.8%

29.3%

Negative

28.9%

19.4%

2008 Overseas Private Investment Corporation	27.5%	42.0%	30.5%	
60 How satisfied are you with the training you receive for you	r present job?	?		

	Positive	Neutral	Negative	
2008 Governmentwide	55.3%	24.5%	20.2%	
2008 Overseas Private Investment Corporation	48.4%	25.7%	25.8%	·

61 Considering everything, how satisfied are you with your job?

2008 Governmentwide

2008 Overseas Private Investment Corporation

	Positive	Neutral	Negative	W 18mm
2008 Governmentwide	68.5%	17.5%	14.1%	
2008 Overseas Private Investment Corporation	76.2%	14.3%	9.5%	

62 Considering everything, how satisfied are you with your pay?

	Positive	Neutral	Negative	
2008 Governmentwide	60.4%	17.4%	22.2%	
2008 Overseas Private Investment Corporation	59.2%	17.4%	23.4%	

63 Considering everything, how satisfied are you with your organization?

	Positive	Neutral	Negative
2008 Governmentwide	57.5%	22.2%	20.3%
2008 Overseas Private Investment Corporation	77.6%	12.8%	9.6%

Overseas Private Investm Satisfaction with Benefits	con corporation	2 rend stepe		
64 How satisfied are you with retirement benefits?				
2000 0	Positive	Neutral	Negative	No Basis to Judg
2008 Governmentwide	60.9%	19.4%	12.5%	7.3%
2008 Overseas Private Investment Corporation	67.7%	19.2%	9.4%	3.7%
65 How satisfied are you with health insurance benefits?				
	Positive	Neutral	Negative	No Basis to Judg
2008 Governmentwide	62.0%	17.2%	15.8%	5.0%
2008 Overseas Private Investment Corporation	70.2%	16.1%	9.5%	4.3%
66 How satisfied are you with life insurance benefits?				
	Positive	Neutral	Negative	No Basis to Judge
2008 Governmentwide	60.2%	21.7%	9.5%	8.6%
2008 Overseas Private Investment Corporation	64.3%	17.2%	6.6%	11.9%
67 How satisfied are you with long term care insurance in	benefits?			
	Positive	Neutral	Negative	No Basis to Judge
2008 Governmentwide	32.0%	28.4%	9.6%	30.0%
2008 Governmentwide 2008 Overseas Private Investment Corporation	32.0% 38.8%	28.4% 27.0%	9.6%	30.0% 27.4%
	38.8%	27.0%		
2008 Overseas Private Investment Corporation	38.8%	27.0% m?	6.8%	27.4%
2008 Overseas Private Investment Corporation	38.8% unt (FSA) progra	27.0%		27.4%
2008 Overseas Private Investment Corporation 68 How satisfied are you with the flexible spending according	38.8% unt (FSA) progra Positive	27.0% m? Neutral	6.8% Negative	No Basis to Judge
2008 Overseas Private Investment Corporation 68 How satisfied are you with the flexible spending accordance to the spending acco	38.8% unt (FSA) progra Positive 34.8%	27.0% m? Neutral 27.0%	6.8% Negative 3.7%	No Basis to Judge 34.5%
2008 Overseas Private Investment Corporation 68 How satisfied are you with the flexible spending accordance 2008 Governmentwide	38.8% unt (FSA) progra Positive 34.8% 58.2%	27.0% m? Neutral 27.0% 16.5%	6.8% Negative 3.7% 5.6%	No Basis to Judge 34.5%
2008 Overseas Private Investment Corporation 68 How satisfied are you with the flexible spending accordance to the spending acco	38.8% unt (FSA) progra Positive 34.8%	27.0% m? Neutral 27.0%	6.8% Negative 3.7%	No Basis to Judge 34.5%
2008 Overseas Private Investment Corporation 68 How satisfied are you with the flexible spending accordance and the satisfied are you with the flexible spending accordance and satisfied are you with paid vacation time?	38.8% unt (FSA) progra Positive 34.8% 58.2% Positive	27.0% m? Neutral 27.0% 16.5% Neutral	6.8% Negative 3.7% 5.6% Negative	No Basis to Judge 34.5%
2008 Overseas Private Investment Corporation 68 How satisfied are you with the flexible spending accordance 2008 Governmentwide 2008 Overseas Private Investment Corporation 69 How satisfied are you with paid vacation time? 2008 Governmentwide 2008 Overseas Private Investment Corporation	38.8% unt (FSA) progra Positive 34.8% 58.2% Positive 87.7% 92.4%	27.0% m? Neutral 27.0% 16.5% Neutral 7.7% 3.7%	6.8% Negative 3.7% 5.6% Negative 4.7% 3.9%	27.4% No Basis to Judge 34.5% 19.8%
2008 Overseas Private Investment Corporation 68 How satisfied are you with the flexible spending accordance 2008 Governmentwide 2008 Overseas Private Investment Corporation 69 How satisfied are you with paid vacation time? 2008 Governmentwide	38.8% unt (FSA) progra Positive 34.8% 58.2% Positive 87.7% 92.4%	27.0% m? Neutral 27.0% 16.5% Neutral 7.7% 3.7%	6.8% Negative 3.7% 5.6% Negative 4.7% 3.9%	27.4% No Basis to Judge 34.5% 19.8%
2008 Overseas Private Investment Corporation 68 How satisfied are you with the flexible spending accordance 2008 Governmentwide 2008 Overseas Private Investment Corporation 69 How satisfied are you with paid vacation time? 2008 Governmentwide 2008 Overseas Private Investment Corporation 70 How satisfied are you with paid leave for illness (for each of the satisfied are you with paid leave for illness (for each of the satisfied are you with paid leave for illness (for each of the satisfied are you with paid leave for illness (for each of the satisfied are you with paid leave for illness (for each of the satisfied are you with paid leave for illness (for each of the satisfied are you with paid leave for illness)	38.8% unt (FSA) progra Positive 34.8% 58.2% Positive 87.7% 92.4% example, persona	27.0% m? Neutral 27.0% 16.5% Neutral 7.7% 3.7% l), including	8.8% Negative 3.7% 5.6% Negative 4.7% 3.9% family care	27.4% No Basis to Judge 34.5% 19.8%
2008 Overseas Private Investment Corporation 68 How satisfied are you with the flexible spending accordance 2008 Governmentwide 2008 Overseas Private Investment Corporation 69 How satisfied are you with paid vacation time? 2008 Governmentwide 2008 Overseas Private Investment Corporation 70 How satisfied are you with paid leave for illness (for each of the satisfied are you with paid leave for illness (for each of the satisfied are you with paid leave for illness (for each of the satisfied are you with paid leave for illness (for each of the satisfied are you with paid leave for illness (for each of the satisfied are you with paid leave for illness (for each of the satisfied are you with paid leave for illness)	38.8% unt (FSA) progra Positive 34.8% 58.2% Positive 87.7% 92.4%	27.0% m? Neutral 27.0% 16.5% Neutral 7.7% 3.7%	6.8% Negative 3.7% 5.6% Negative 4.7% 3.9%	No Basis to Judge 34.5% 19.8% situations (for
2008 Overseas Private Investment Corporation 68 How satisfied are you with the flexible spending accordance 2008 Governmentwide 2008 Overseas Private Investment Corporation 69 How satisfied are you with paid vacation time? 2008 Governmentwide 2008 Overseas Private Investment Corporation 70 How satisfied are you with paid leave for illness (for example, childbirth/adoption or eldercare)?	38.8% unt (FSA) progra Positive 34.8% 58.2% Positive 87.7% 92.4% example, persona Positive	27.0% m? Neutral 27.0% 16.5% Neutral 7.7% 3.7% 1), including Neutral	Negative 3.7% 5.6% Negative 4.7% 3.9% family care Negative	No Basis to Judge 34.5% 19.8% situations (for
2008 Overseas Private Investment Corporation 68 How satisfied are you with the flexible spending accordance 2008 Governmentwide 2008 Overseas Private Investment Corporation 69 How satisfied are you with paid vacation time? 2008 Governmentwide 2008 Overseas Private Investment Corporation 70 How satisfied are you with paid leave for illness (for example, childbirth/adoption or eldercare)? 2008 Governmentwide 2008 Overseas Private Investment Corporation	38.8% unt (FSA) progra Positive 34.8% 58.2% Positive 87.7% 92.4% example, persona Positive 84.3%	27.0% m? Neutral 27.0% 16.5% Neutral 7.7% 3.7% l), including Neutral 9.4%	Negative 3.7% 5.6% Negative 4.7% 3.9% family care Negative 6.3%	No Basis to Judge 34.5% 19.8% situations (for
2008 Overseas Private Investment Corporation 68 How satisfied are you with the flexible spending accordance 2008 Governmentwide 2008 Overseas Private Investment Corporation 69 How satisfied are you with paid vacation time? 2008 Governmentwide 2008 Overseas Private Investment Corporation 70 How satisfied are you with paid leave for illness (for example, childbirth/adoption or eldercare)? 2008 Governmentwide	38.8% unt (FSA) progra Positive 34.8% 58.2% Positive 87.7% 92.4% example, persona Positive 84.3% 91.6%	27.0% m? Neutral 27.0% 16.5% Neutral 7.7% 3.7% l), including Neutral 9.4% 2.8%	8.8% Negative 3.7% 5.6% Negative 4.7% 3.9% family care Negative 6.3% 5.7%	No Basis to Judge 34.5% 19.8% situations (for
2008 Overseas Private Investment Corporation 68 How satisfied are you with the flexible spending accordance 2008 Governmentwide 2008 Overseas Private Investment Corporation 69 How satisfied are you with paid vacation time? 2008 Governmentwide 2008 Overseas Private Investment Corporation 70 How satisfied are you with paid leave for illness (for example, childbirth/adoption or eldercare)? 2008 Governmentwide 2008 Overseas Private Investment Corporation	38.8% unt (FSA) progra Positive 34.8% 58.2% Positive 87.7% 92.4% example, persona Positive 84.3%	27.0% m? Neutral 27.0% 16.5% Neutral 7.7% 3.7% l), including Neutral 9.4%	Negative 3.7% 5.6% Negative 4.7% 3.9% family care Negative 6.3%	No Basis to Judge 34.5% 19.8% situations (for

	Positive	Neutral	Negative	No Basis to Judge
2008 Governmentwide	28.5%	24.4%	7.4%	39.7%
2008 Overseas Private Investment Corporation	47.5%	19.9%	3.7%	28.9%

Satisfaction with Benefits

73 How satisfied are you with telework/telecommuting?

	Positive	Neutral	Negative	No Basis to Judge
2008 Governmentwide	22.6%	20.3%	13.7%	43.3%
2008 Overseas Private Investment Corporation	30.3%	21.4%	13.7%	34.6%

74 How satisfied are you with alternative work schedules?

	Positive	Neutral	Negative	No Basis to Judge
2008 Governmentwide	46.9%	17.0%	12.7%	23.4%
2008 Overseas Private Investment Corporation	20.3%	13.7%	25.8%	40.2%

Demographics			
75. Where do you work?		82. How long have you been with the Federal	Ш
Headquarters	< 1%	Government (excluding military service)?	
Field	<1%	Less than 1 year	
		1 to 3 years	•
76. What is your supervisory status?		4 to 5 years	•
Non-Supervisor	<1%	6 to 10 years	<
Team Leader	< 1%	11 to 14 years	<
Supervisor	< 1%	15 to 20 years	<
Manager	< 1%	More than 20 years	<
Executive	< 1%		
77. Are you:		83. How long have you been with your current agen	сy
Male	< 1%	Less than 1 year	•
Female	< 1%	1 to 3 years	<
70 4		4 to 5 years	<
78. Are you Hispanic or Latino?	1 10/	6 to 10 years	<
Yes	< 1%	11 to 20 years	<
No	<1%	More than 20 years	<
79. Are you:		84. Are you considering leaving your organization w	vit
American Indian or Alaska Native	<1%	the next year?	
Asian	< 1%	No	<
Black or African American	< 1%	Yes, to retire	<
Native Hawaiian or Other Pacific Islander	< 1%	Yes, to take another job in the Federal Government	<
White	<1%	Yes, to take another job outside the Federal Government	<
Two or more races	< 1%	Yes, other	<
80. What is your age group?	1,77	85. I am planning to retire:	
25 and under	< 1%	Within one year	<
26 - 29	< 1%	•	. <
30 - 39	< 1%	Between three and five years	<
40 - 49	<1%	Five or more years	<
50 - 59	< 1%	20.201 11010 10010	-
60 or older	<1%		
81. What is your pay category/grade?			
Federal Wage System	<1%		
GS 1-6	< 1%		
GS 7-12	< 1%		
GS 13-15	<1%		
Senior Executive Service	< 1%		
Senior Level (SL) or Scientific or Professional (ST)	<1%		
Other	< 1%		