

**Office of Accountability**  
**Overseas Private Investment Corporation**  
**Coeur d'Alene Mines/San Bartolomé Project**  
**Problem-solving Request**  
  
**February 2009**

The Office of Accountability (OA) is the independent accountability mechanism for the Overseas Private Investment Corporation (OPIC). Office of Accountability's mandate is to respond to complaints from communities affected by OPIC-supported projects, and to deliver problem-solving and compliance review services in a manner that is fair, objective and transparent.

Office of Accountability received a request for problem-solving and compliance review services concerning the Coeur d'Alene Mines/San Bartolome Project in April 2008, and accepted the request in May 2008.

With respect to the problem-solving request, the facilitation and mediation services offered by Office of Accountability require that both parties agree to participate, and this condition was not fulfilled.