

2023 Report to the US Congress on Activities

DFC's Independent Accountability Mechanism (IAM)/Office of Accountability (OOA)

Message from the Director

The Office of Accountability typically does not receive more than one or two eligible complaints and this past year we did not receive any.

The OOA's main activity centered around the development the "Operational Guidelines Handbook for Problem-Solving and Compliance Review Services." I have announced my retirement to DFC and the Board has concluded its interview process for my successor. When that person is brought on board, I anticipate they will conclude the process of drafting the Guidelines and circulate them to the Board and the public for comment before they are finalized.

The Office has also established a working relationship with DFC's Office of the Inspector General and begun referring ineligible complaints to the OOA involving procurement, contractual or purely commercial issues to the IG Office. We are also working with the IG Office to set up joint reporting to DFC's Board of Directors and hope to begin that process with my successor.

Highlights

Case Management

The OOA did not receive any submissions regarding problem-solving or compliance review in the last year.

I took an extended leave of absence for family reasons during 2023. During that time my office was overseen by the Chief Development Officer. They conducted two listening sessions during that time with NGOs interested in the OOAs work and responded to the questions.

Resources

The OOA/IAM's expenses are included in the overall budget for the Office of the Chief Executive. The Director is authorized to hire consultants and incur other expenses as needed for both case- specific and other functions. No such funds were utilized in 2023.

William Kennedy
Director, Office of Accountability